

2011 William "King" Cole Series

New City Managers' Experience:
Be Careful What You Wish for . . .

Our Journey

- Charmelle Garrett
 - City of Victoria
 - Appointed Human Resources Director in 1990
 - Appointed Assistant City Manager in 2006
 - Appointed City Manager in 2011
- Sereniah Breland
 - City of Greenville
 - City of Denton
 - City of Sugar Land

Lessons Learned

- Your Word
 - How powerful your word is to subordinates
- Community Relationships (demands from the Public)
- Media Relationships
- Understand that you don't have all the answers
- No "honeymoon"
- Always assume that the person you are speaking to is related to an employee or Council Member
- Consistent Communication
- Keep a good rolodex
- Foster Relationships

Being a City Manager is a full contact sport!



Council Relationships

- Treat all Council Members the same
- Do not get involved in petty disputes among council members

Work Life Balance

Only in my dreams!



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